



The Saluda Counseling Center
2400 West Main Street
Rock Hill, SC 29732

Missed Appointments Policy

The Saluda Counseling Center requires 24 hours' notice to cancel and/or reschedule an appointment.

If you do not provide the appropriate notice, the following will apply:

1. For a missed therapy services appointment you will be charged a fee of \$45.00 for late cancellation or "no show."
2. For a missed medical services appointment you will be charged a fee of \$50.00 for late cancellation or "no show."

Please be aware that you will not be allowed to reschedule your appointment until the fee is paid in full.

Please contact the Business Manager if there are extenuating circumstances to be discussed regarding your missed appointment.

ATTENTION: Effective 9/1/16 - If you are a patient that is prescribed Class 2 medications and you miss your scheduled appointment (Ex: Adderall, Concerta, Vyvanse, Ritalin, etc.) you will not receive a refill until your next appointment is kept. If you are a patient that is prescribed Class 4 medications and you miss your scheduled appointment (Ex: Xanax, Ativan, Klonopin, etc.) you will only receive a 30 day supply of medications and must reschedule within that time frame to receive additional refills.

Thank You!