



The Saluda Counseling Center
2400 West Main Street
Rock Hill, SC 29732

Medication Refills Policy

- All medication refill requests must be received before 2:00 PM in order to be called in the same day.
- All medication refill requests received after 2:00 PM will be completed on the next business day
- Business hours for medication refill requests are Monday – Thursday 8:00 AM – 5:00 PM. Requests received after 2:00 PM on Thursday will be completed the next business day, which is the following Monday. In the event of a Monday holiday refill requests received after 2:00 PM on the prior Thursday will be refilled on Tuesday following the holiday.
- Please note that all medication refills are dependent upon approval from your prescribing doctor or nurse.
- Routine medication refills are the responsibility of the patient, and the patient must request medication refills during regular business hours to ensure they do not run out of medications.
- Please review the Missed Appointments Policy regarding refills when you miss your appointment. If you miss an appointment Class 2 medications such as Adderall, Vyvanse, Concerta, etc. will not be refilled without a follow up appointment. In addition if you miss your appointment and require Class 4 medications such as Xanax, Ativan, Klonopin, etc., they will only be refilled for a 30 day supply, and you will be required to keep a follow up appointment to receive additional medication refills.